



POSLINK

Enterprise Multi-Tenant Point of Sale Solution

One platform to run sales, inventory, loyalty, tax, and reporting — across every branch, on the web or a native mobile app.



Overview

POSLINK is a cloud-based, multi-tenant point-of-sale platform built for retail and wholesale businesses operating across multiple branches. It combines a fast, touch-friendly sales terminal with the back-office tools growing businesses need: inventory and purchasing, customer loyalty, multi-country tax compliance, and real-time reporting — all from a single, centrally managed system.

Each business (tenant) operates in its own isolated database with its own branches, cash registers, users, and settings, while sharing the same modern web application — so onboarding a new business takes minutes, not weeks. Subscription tiers control how many branches, users, and products a business can grow into, so POSLINK scales from a single shop to a multi-branch chain without switching systems.

Sales & Checkout

Sales Terminal

Fast, Touch-Friendly Checkout

The sales terminal is built for speed at the counter: cashiers search or scan products into a running cart, apply per-item or whole-bill discounts, and take payment — all from one screen, with no page reloads.

The terminal is tied to a specific branch and cash register, so stock, pricing, and tax rules always reflect the location the cashier is actually working from.

Batch & Expiry-Aware Pricing

When a product's stock spans multiple purchase batches at different prices — common with seasonal buying or supplier price changes — the terminal automatically works out the correct FIFO split, or lets the cashier choose which batch to sell from when prices genuinely differ, so pricing always matches what was actually paid for that stock.

Cash Register & Shift Management

Shift Open / Close with Cash Reconciliation

Each cash register tracks its own shifts. A cashier opens a shift by declaring an opening cash float, and every sale during that shift is linked back to it.

When the shift closes, POSLINK automatically calculates the expected cash amount from the opening float plus that shift's cash sales, compares it to what the cashier counted, and records the variance — so cash shortages or overages are caught the same day, not discovered weeks later.

Real-Time Receipt Printing

Automatic Printing to the Physical Register Printer

Because the sales terminal runs in a web browser, it has no direct access to a thermal printer plugged into the register PC. POSLINK solves this with a small desktop companion app (POS.PrinterClient) installed once on each register PC.

The moment a sale completes, the formatted receipt is relayed in real time over a persistent connection (SignalR) to whichever register's printer client is currently online, which then sends it straight to the configured local printer — no manual export, no PDF, no extra click for the cashier.

The printer client remembers its assigned register and printer, reconnects automatically if the network drops, and shows a live connection status so staff can see at a glance whether receipts will print.

Gift Cards

Sell, Track, and Redeem Store Credit

Gift cards are issued per branch with a unique card number and starting balance, optionally tied to a specific customer and an expiry date.

As a card is spent down, POSLINK tracks its current balance separately from its original value and records exactly which sale redeemed it — giving a full trail from issue to final use.

Sale Voids & Customer Returns

Full and Partial Reversals, With Reasons

A completed sale can be voided in full — reversing stock, restoring any gift card used as payment, and marking the invoice cancelled — or a customer can return specific items against a sale for a partial or full refund, each with its own reason (expired, damaged, size and fit, and more) and an explicit choice of whether the returned stock goes back on the shelf.

Expired or damaged stock is never silently restocked, regardless of what's selected — that rule is enforced by the system, not left to memory at the counter. Refunds can be issued as cash, card, store credit, or an exchange, and every void and return is written to the audit log.

Special / Promotional Discounts

Scheduled, Rule-Based Pricing

Discounts can be set per product as either a flat amount or a percentage, and scoped independently by date range, by time of day, or both together — so a rule can run for a specific sales week, every day between 2–5pm as a 'happy hour', or a combination of both.

Because the schedule is enforced automatically, staff never need to remember to switch a price on or off — the terminal applies the discount only while the rule is actually in effect.

Customer-Specific Discount Tiers

Individual customers can also be granted a standing discount percentage of their own, applied automatically at checkout once they're attached to the sale — separate from, and stackable with, scheduled product discounts.

Customer Loyalty Program

Configurable Points-Based Rewards

The loyalty program is fully configurable per business: how many points a customer earns per unit spent, what each point is worth when redeemed, the minimum point balance before it can be redeemed at all, and an optional cap on how much of a single bill loyalty points may cover.

Businesses can also set a minimum sale amount required to earn points at all, and an optional expiry window after which unused points lapse — so the program can be tuned to fit the business rather than forcing a one-size-fits-all scheme.

Every earn and redemption is written to a running ledger against the customer, so their point balance and full history are always auditable.

Operations & Inventory

Multi-Branch Management

One Account, Unlimited Locations

A business can register any number of branches, each with its own cash registers, warehouse stock, and staff. Users are granted access to specific branches, so a cashier at one location cannot see or act on another branch's data unless explicitly given access.

Inventory Tracking

Live Stock Levels with Full Movement History

Every stock-affecting event — a sale, a goods receipt, a manual adjustment — is written to an inventory ledger, so current stock on hand is always derived from a complete, auditable trail rather than a single number that can drift out of sync.

Products are organized by category and brand with configurable units of measure, and stock is tracked per warehouse so multi-location businesses always know exactly where stock physically sits.

Barcode Label Printing

Print-Ready Labels, Straight From the Product Catalog

Barcode labels — including product name and price — can be generated and printed directly from the product catalog, so newly received stock can be shelf-ready without a separate labeling tool.

Purchasing & Suppliers

From Purchase Order to Goods Received

Purchase orders are raised against a supplier and, once goods arrive, matched to a Goods Received Note (GRN) that records what was actually delivered — catching short-shipments or discrepancies before they become inventory errors.

Before it reaches the supplier, a purchase order moves through an approval step — once approved, it's emailed straight to the supplier as a PDF attachment, giving a clear, auditable point where a manager signs off before a commitment goes out the door.

Each supplier has a running ledger of purchases and payments, giving an at-a-glance view of what the business currently owes.

Stock Write-Offs & Supplier Returns

Account For Loss Accurately, Not Just Silently Adjusted Stock

Expired, damaged, or otherwise unsellable stock is written off through a dedicated process that records the reason and removes it from sellable inventory — distinct from a supplier return, so the two are never confused in reporting. When faulty or incorrect goods need to go back to a supplier, a debit note tracks the items and how it's settled — as account credit, a cash refund, or a replacement shipment — and feeds straight into that supplier's ledger.

Warranty Tracking

Policies Tied to Products, Not Guesswork at the Counter

Warranty durations and terms are defined per product, so staff always know — and customers can be told — exactly how long a warranty runs from the date of sale.

Expense Tracking

A Complete Financial Picture, Not Just Sales

Day-to-day business expenses are recorded and categorized alongside sales and purchasing data, so profitability reporting reflects real costs, not just revenue.

Compliance & Reporting

Multi-Country Tax Engine

Built for Real-World Tax Rules, Not Just a Single Flat Rate

Products are assigned to a tax category (for example Standard, Reduced, Zero-Rated, or Exempt), and each category can carry one or more named tax components — this is what lets POSLINK model regimes like VAT+NBT or GST+PST, not just a single percentage.

Components can be marked compound, meaning they apply on top of tax already added by an earlier component instead of only the base price — exactly how some jurisdictions' 'tax-on-tax' rules work — and can be marked inclusive, meaning the tax is already built into the shelf price rather than added at checkout.

Every rate change is written to an audit log recording the old rate, new rate, who changed it, and when — and past sales keep the tax rate that was actually in effect at the time of sale, so a later rate change never silently rewrites historical invoices.

Full Audit Trail

Every Sensitive Action, Logged and Searchable

Sales voids, returns, stock adjustments, price and discount changes, and user management actions are all written to a searchable activity log recording who did what and when — giving owners and managers a clear accountability trail without digging through raw database records.

Reports & Analytics

A full set of operational and financial reports, each exportable for further analysis:

- **Sales Summary:** Revenue, transaction counts, and trends over any date range.
- **Profit & Loss:** Revenue against cost of goods and expenses for a clear margin view.
- **Stock Balance:** Current on-hand quantity and value per product and warehouse.
- **Stock Movement:** Every inbound and outbound stock event, for full traceability.
- **Cash Flow:** Cash in and out across registers and shifts.
- **Customer Report:** Purchase history and loyalty activity by customer.
- **Supplier Report:** Purchasing volume and outstanding balances by supplier.
- **Purchase Report:** Purchase orders and goods received over time.
- **Expense Analysis:** Spending broken down by category and period.

Role-Based User Management

Fine-Grained Access Control

Roles such as Owner, Manager, and Cashier determine what each user can see and do, and access can additionally be restricted to specific branches — so a branch manager only manages their own location, while an owner sees the whole business.

Platform

Multi-Tenant SaaS Architecture

Isolated Data, Shared Infrastructure

Each business (tenant) gets its own dedicated database, identified by its own subdomain, so one business's data is never mixed with another's — while all tenants run on the same centrally maintained application, so updates and improvements reach every business at once.

Flexible Subscription Plans

Grows With the Business

Subscription tiers set limits on the number of branches, users, and products a business can have, with optional add-ons such as van sales, advanced analytics, and API access — available on monthly or annual billing, so a business only pays for the scale it actually needs.

Works Anywhere

Responsive Web App Plus a Native Desktop Companion

The core application is a responsive web app usable from any modern browser on desktop or tablet, paired with a lightweight native desktop app (POS.PrinterClient) installed only where a physical receipt printer needs to be driven.

Native Mobile App for the Till

A Real Point of Sale in Your Pocket — Even Offline

Alongside the web app, POSLINK includes a native mobile app for Android, iOS, and Windows that runs a full checkout — cart building, batch-aware pricing, gift card and loyalty redemption, and cash or card tender — with receipts printed straight to a Bluetooth thermal printer.

The mobile app keeps working when the connection doesn't: products, stock, and pricing are cached on the device, sales made offline are queued automatically, and everything syncs the moment connectivity returns — so a spotty signal never stops a sale.

Cash register shifts, sale voids, and customer returns are all available from the same device, so a single till doesn't need a separate computer for anything beyond back-office administration.

See It In Action

Replace the placeholders below with your own screenshots (Insert → Pictures in Word).

Dashboard

Tuesday, July 27 2026

NEW SALE

TODAY'S SALES
LKR 908.60

↑ 15.2% vs last week

TODAY'S PROFIT
LKR 40.00

↑ 8.2% vs last week

OUTSTANDING DEBTS
LKR 0.00

Customer credit balance

LOW STOCK ALERTS
10

Products near expiring

Sales Overview

Last 7 days performance

7th View

Day	Sales	Profit
Day 1	1000	100
Day 2	0	0
Day 3	0	0
Day 4	0	0
Day 5	0	0
Day 6	0	0
Day 7	1000	100

Top Products

This month top performer

1

Munchies Gold Crackers

LKR 2,277

2

Sprite 1.5L

LKR 1,284

3

Sunlight Dish Wash 750ml

LKR 1,082

4

Sunsilk Shampoo 350ml

LKR 1,845

5

Coca-Cola 1.5L

LKR 818

Recent Sales

VIEW ALL

SL-20260721-1378

More info > 55.22.245

LKR 908.60

SL-20260720-1830

More info > 57.45.742

LKR 980.50

SL-20260715-8474

More info > 14.33.242

LKR 1,352.90

SL-20260714-5371

More info > 57.25.742

LKR 285.50

SL-20260710-1262

More info > 58.45.742

LKR 285.00

Low Stock Alerts

MAXIMIZE

Carfax Pens 148 (Single)

21M-000

Min: 10.00

Sharpener

STT-001

Min: 10.00

Mobile Charger 5V/2A

BCD-003

Min: 10.00

Mudol Duwa — Martin Wickramasinghe

147-001

Min: 1.00

Whiteboard Marker

21M-002

Min: 10.00

CR Book 200pg

STP-005

Min: 10.00

USB Charging Cable — Micro USB

ACD-002

Min: 10.00

Atlas Ballpoint Pen — Black

21M-004

Min: 10.00

Photocopy — Black & White (per page)

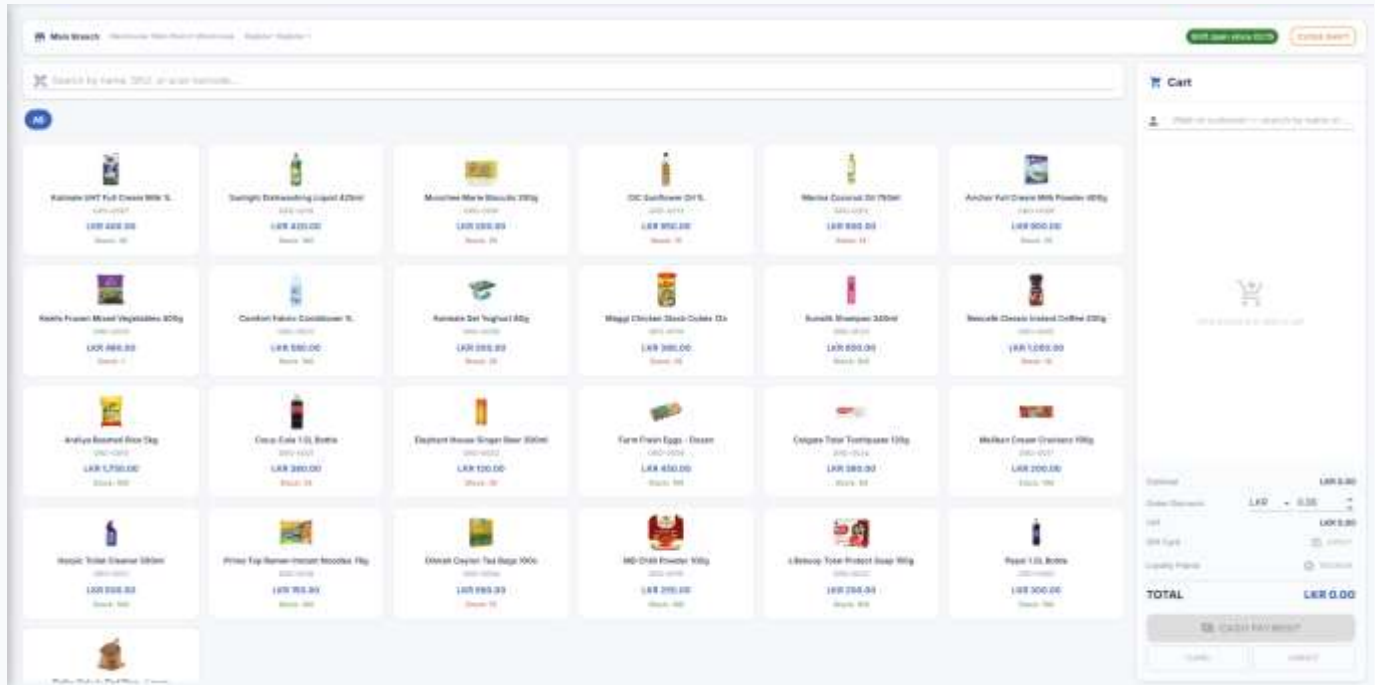
147-002

Min: 1.00

Grade 1 Sinhala Textbook Set

QSD-001

Min: 10.00



Sales Terminal / POS Screen

Stock Management

Monitor and manage your inventory levels

+ ADD STOCK

- ADJUST STOCK

+ TRANSFER STOCK

SEARCH	Stock	Warehouse	Item	Current Stock	Minimum Stock	Order Value	Status	Actions
Product	SKU	Location	Item Name	Current Stock	Minimum Stock	Order Value	Status	Actions
Kuliyas LHT Full Cream Milk 5L	SKU-0001	Store A Bays	200.00	20.00	EUR 15,150.00	in Stock		
Sunlight Dishwashing Liquid 400ml	SKU-0002	Warehouse B Cleaning	999.00	20.00	EUR 12,380.00	in Stock		
Munchys Maize Sticks 200g	SKU-0003	Bakery	20.00	20.00	EUR 4,000.00	Low Stock		
EC Softener 10 L	SKU-0004	Cleaning LHT B Store	10.00	20.00	EUR 11,750.00	Low Stock		
Mama Cassava 100 Tubs	SKU-0005	Cleaning LHT B Store	10.00	20.00	EUR 7,750.00	Low Stock		
Kuliyas Full Cream Milk Powder 400g	SKU-0006	Store A Bays	20.00	20.00	EUR 9,350.00	in Stock		
Becky Fresh Mixer Vegetables 400g	SKU-0007	House Foods	1.00	10.00	EUR 380.00	Low Stock		
Clark's Fabric Conditioner 5L	SKU-0008	Maintenance & Cleaning	999.00	20.00	EUR 48,000.00	in Stock		
Kuliyas Gel Pappadum 80g	SKU-0009	Store A Bays	99.00	40.00	EUR 2,250.00	Low Stock		
Waggs Chicken Steak Cubes 10x	SKU-0010	Spices & Seasonings	20.00	20.00	EUR 3,500.00	Low Stock		
Buxton Shampoo 500ml	SKU-0011	Household Care	999.00	20.00	EUR 12,000.00	in Stock		
Resolute Classic Instant Coffee 200g	SKU-0012	Beverages	10.00	20.00	EUR 9,300.00	Low Stock		
Kuliyas Basmati Rice 2kg	SKU-0013	Stock & Grains	200.00	10.00	EUR 110,000.00	in Stock		
Excel Cells 1.5L Bottle	SKU-0014	Beverages	10.00	20.00	EUR 6,000.00	Low Stock		
Blackwell House Ginger Beer 250ml	SKU-0015	Beverages	20.00	40.00	EUR 2,750.00	Low Stock		
Farm Fresh Eggs - Dozen	SKU-0016	Store A Bays	200.00	20.00	EUR 18,000.00	in Stock		
Culipids Total Testosterone 200g	SKU-0017	Pharmaceuticals	20.00	20.00	EUR 18,000.00	in Stock		
Mallory Cream Cleaners 500g	SKU-0018	Bakery	999.00	20.00	EUR 11,000.00	in Stock		
Kuliyas Full Cream Milk	SKU-0019	Warehouse B Cleaning	999.00	20.00	EUR 18,000.00	in Stock		
Prime Top Ramen Instant Noodles 100g	SKU-0020	Bakery	999.00	40.00	EUR 8,300.00	in Stock		
Blackwell House Tea Bag 100g	SKU-0021	Beverages	10.00	20.00	EUR 1,300.00	Low Stock		
MC Cook Powder 100g	SKU-0022	Spices & Seasonings	999.00	20.00	EUR 11,000.00	in Stock		
Libby's Total Fatless Soup 100g	SKU-0023	Pharmaceuticals	999.00	40.00	EUR 71,000.00	in Stock		
Pepsi 1.5L Bottle	SKU-0024	Beverages	999.00	20.00	EUR 23,000.00	in Stock		
Becky Fresh Red Rice - Loose	SKU-0025	Stock & Grains	200.00	20.00	EUR 41,000.00	in Stock		

Inventory Management

Reports & Analytics

Comprehensive business insights

Sales Summary Daily, monthly and yearly sales trends with up to 100 regions View Report >	Profit & Loss Comprehensive P&L statement with income, COGS and expense breakdown View Report >	Stock Balance Current inventory across all locations and warehouses View Report >
Stock Movement Monitor and understand stock movement history with origin View Report >	Customer Report Customer purchase history, outstanding orders and ratings View Report >	Supplier Report Supplier information, outstanding payments and performance View Report >
Expense Analysis Expense breakdown by category, period and entity View Report >	Purchase Report Monitor orders, inventory and supplier performance View Report >	Cash Flow Keep up with profits, receipts and payments overview View Report >

Reports

Why Businesses Choose POSLINK

Fast onboarding

New branches and registers can be added in minutes, with no separate software installs required for staff.

One system, full picture

Sales, inventory, purchasing, loyalty, and tax all live in one place instead of scattered spreadsheets and disconnected tools.

Built for multi-branch retail

Designed from the ground up for businesses running more than one location, with per-branch access control.

Real compliance, not a workaround

A tax engine designed for multi-component, compound, and inclusive tax rules — not just a single flat percentage.

Modern, responsive interface

A clean, consistent design across every screen, on any device.

Never stops selling

The native mobile app keeps taking sales even without a connection, syncing automatically the moment it's back — no lost sales from a dropped signal.

Pricing

Simple, transparent pricing — pick the number of branches, users, and features your business needs. Billed in LKR; approximate USD values are shown for reference only. Every plan includes a 1-month free trial, no credit card required.

	Starter	Business <i>Most Popular</i>	Enterprise
Monthly	LKR 4,999 (~\$15)	LKR 9,999 (~\$30)	LKR 39,999 (~\$119)
Annual	LKR 49,990/yr (~\$149)	LKR 99,990/yr (~\$298)	LKR 399,990/yr (~\$1,194)
Branches	1	3	Unlimited
Users	5	20	Unlimited
Products	1,500	5,000	Unlimited
Van / Delivery Sales	—	✓	✓
Advanced Analytics	—	—	✓
API Access	—	—	✓

Every plan includes the full POS, inventory, promotions, and reporting toolkit — cash handling, barcode label printing, customer returns and stock write-offs, warranty tracking, and a full audit trail. Higher tiers layer on more branches, users, and products plus van/delivery sales, advanced analytics, and API access.

Optional Hardware

Prefer not to source your own equipment? Compatible POS hardware — tested and pre-configured — is available a la carte, each item backed by a 6-month warranty:

- **PC:** LKR 75,000
- **Touch Monitor:** LKR 65,000
- **Non-Touch Monitor:** LKR 25,000
- **POS Thermal Bill Printer:** LKR 25,000
- **POS Bluetooth Mobile Printer:** LKR 25,000 (for the mobile app)
- **Barcode Printer:** LKR 45,000
- **Barcode Reader:** LKR 15,000
- **Branded Keyboard:** LKR 10,000
- **Branded Mouse:** LKR 5,000

Get Started

Ready to see POSLINK in action? Contact us to schedule a demo.

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